# Town of Chevy Chase View List of Services

## **Public Safety**

- Street Lighting: The Town pays monthly meter bills for all of the Town's streetlights and works with Pepco to assure Town streetlights are functioning properly and in good repair.
- Police Services: The Town provides supplemental policing services by employing Montgomery County Police Officers to work part-time in the Town on their days off and/or before or after their scheduled MCPD shifts. These officers are focused on community policing efforts.
- Traffic Safety: It is the Town's responsibility to install and maintain all traffic-control devices and markings to assure pedestrian and motorist safety.
- Sidewalks and Streets: The Town maintains all the sidewalks and streets in Chevy Chase View, assuring they are well maintained.
- Emergency Response: The Town must be prepared to respond to emergencies in our Town, such as fallen trees and right-of-way damage that results from Mother Nature's wrath.
   Town officials serve as a liaison to utility representatives and Montgomery County officials in certain emergencies, such as storms.

# **Public Welfare Oversight**

- Building Regulations: Oversight of all construction in the Town falls into this category. The
  Town has the authority to establish its own permit processing requirements for the issuance
  of building permits within the Town. While the Town Council relies primarily on the County
  to enforce numerous building and health/welfare codes, the Town retains the authority to
  legislate additional requirements. The Town can contact the County for enforcement within
  our municipal boundaries.
- Montgomery County Authority: Some services are inherent in the County's authority, such as Fire, Police and Rescue services.
- Inter-governmental Cooperation: Administratively, the Town officials coordinate and communicate with County officials on issues that overlap County/municipal interests.

<u>Public Works</u> is probably our largest area of responsibility and service delivery. The Town does not have a Public Works Department; however, it retains a fine-tuned network of independent contractors and service providers. The Town seeks competitive pricing for such services. The Town Charter provides limits and guidelines for this action. "Softer" services, such as auditing and legal services, are also contracted out to reputable individuals and firms with expertise in these areas. Additionally, the Town occasionally addresses one-time contract needs. Survey work, traffic studies and development of a new website are some of the most recent examples.

- Household Waste: The Town contracts for backyard refuse collection twice a week as Town
  officials have the authority to contract for the level of service deemed necessary using the
  funds described above. (The County provides once-a-week refuse collection—at the curb in
  a County-specified trash container).
- Bulk Pick Up: The Town contracts for monthly bulk trash pick-up services —again because the Town has the authority, the budget as well as contractual flexibility to make that happen.

- Yard Waste: The Town additionally contracts for weekly yard debris pick-up at curbside.
  The Town also offers an enormously popular one-time Bulk Yard Waste pickup in the Spring
  of each year, wherein yard debris can be placed at the curb for pickup without the need for
  bundling or containers.
- Recyclables: The Town contracts for weekly recycling pick-up at curbside.
- Streets: The Town is responsible for street repair/repaving, curb/gutter repairs, and sidewalk repairs. The Town provides monthly street cleaning (March-September) and weekly leaf removal (at the curb) from October 15<sup>th</sup> to January 15<sup>th</sup> of each year. Additionally, the Town is responsible for snow removal from our streets.
- Town Environment/Trees: The well-being and maintenance of our Town environment is another area of responsibility that the Town officials oversee. The Town cares for all the trees within the Town right-of-way, including removal, planting, maintenance, removal, new tree planting, deep-root feeding and pruning. Care of the Town's right-of-way trees constitutes one of the biggest lines items in our budget. Town officials coordinate with the State Forester for the proper permits to remove right-of-way trees and often with the PEPCO Forester to insure proper pruning of our trees that grow near PEPCO wires.

### **Communications** are another important area of services necessary to sustain the Town.

- Town E-mailings: The Council meets once a month and the minutes of those meetings as well as other correspondence are distributed to CCV residents via snail mail or e-Town Mailings. Every Council meeting agenda includes an opportunity for resident comments.
- Directory and Listserv: The Town maintains a Town Directory and maintains the Town's website. A private community listserv is maintained by a CCV resident.
- Fall Picnic: The Town provides events that foster community, such as our annual Fall picnic.
- Charter: Any Charter or Ordinance changes must be published in a fashion specified in the Town Charter, as well as State law. Additional notice is provided to Town residents as necessary to meet those requirements.
- Budget: The Town of Chevy Chase View budget procedure is governed by the Chevy Chase View Charter. The budget process starts with the budget development in February of each year and is adopted at the Annual Budget Hearing in April. The adopted budget covers the upcoming fiscal year (July 1<sup>st</sup> June 30<sup>th</sup>).
- Elections: The Chevy Chase View Town Council elections are governed by the Chevy Chase View Charter. The election process includes nominations by residents culminating in an election in mid- May of each year.

#### **Administrative and Legislative Functions**

- Inter-government cooperation: Town interaction with the State, the County, the Maryland Municipal League, and immediate surrounding municipalities are also an important part of our municipal function as a municipality—to represent and protect you and your interests at the higher levels of government.
- Town Council Members: The Town's five elected Chevy Chase View Council members are
  only a phone call away and within walking distance. Elected officials do not get paid for their
  work and commitment of time in overseeing the Town and conducting business. They carry

- a lot of responsibility for making sure that residents receive the best services in compliance with all state and federal requirements for governmental entities.
- Charter: The Town Council and residents are guided by our Charter of Incorporation, which gives the Town its powers.
- Regulations: The Town's Regulations define the rules by which the Town is governed. The Council has the authority to amend those rules by adoption of ordinances, but public notice and an opportunity for residents' comments are a part of the process.
- Utilities: The Town has developed and maintains a good working relationship with utilities such as PEPCO, WSSC and Washington Gas that supply the Town with the basics of water and power. The Town currently maintains a franchise agreement for cable services such as Comcast and Verizon.

The wellbeing and delivery of outstanding services to Town residents is always on our mind! If you have any further questions, you should contact the <u>Town Manager</u> or any <u>Town Council Member</u>. We will be glad to discuss with you the responsibilities and administration of the Town.